

Corporate Social Responsibility



Cognisant that Metro's success was built with the support of the wider community, the Group remains committed to being a sustainable and responsible corporate citizen by participating in charitable efforts and initiatives that benefit society. These include efforts to support communities, contribute to environmental sustainability and promote social well-being. Through these initiatives, the Group seeks to create positive and lasting impact for future generations.

COMMITMENT TO SUSTAINABILITY

Singapore

The Group continues to promote sustainable practices across its retail operations through environmental partnerships and initiatives. During the year, Metro renewed its participation in the WWFSingapore Pact Pledge and remained a partner in the National Environment Agency's "Say Yes to Waste Less" campaign. In addition, Metro supported textile recycling initiatives

in partnership with Greensquare and contributed proceeds from bag charge programmes towards environmental causes.

COMMUNITY CARE PROJECTS

Metro continued to support the community through partnerships with local organisations and targeted initiatives for vulnerable groups. During the year, Metro collaborated with Frasers Property, CIMB and Lion Befrienders to organise Seniors Day Out activities at Metro Causeway Point.

In addition, Metro maintained ongoing community programmes embedded within its retail operations, including food donation collection points in partnership with Food From The Heart, as well as donations and volunteer initiatives supporting underrepresented groups.

These efforts reflect the Group's continued commitment to integrating social responsibility into its day-to-day operations.

WE COLLECT

- Clean clothes
- Clean and wearable paired shoes
- Clean bedsheets
- Clean towels
- Clean curtains
- Belts (usable condition)
- Bags (usable condition)
- Luggage (usable condition)
- Cushion covers (usable condition)

DO NOT PUT

- Rubbish
- Wet items
- Mouldy items
- Stained items
- Torn items
- Breakable items
- Books
- Toys & Soft toys
- Stationaries
- Kitchenware
- Pillows & Bolsters
- Cushions
- Undergarment & used socks

PLEASE PACK ITEMS INTO BAGS AND SEAL IT SO THAT THERE WILL BE NO CONTAMINATION



Seniors Day Out at Metro Causeway Point, supporting elderly beneficiaries through community engagement activities

YOUTH AND COMMUNITY ENGAGEMENT

Metro continued to engage younger communities through educational initiatives. During the year, workshops were conducted at Singapore Management University and Singapore University of Social Sciences, providing students with exposure to retail, personal branding and professional development.



Engagement with students at Singapore Management University and Singapore University of Social Sciences through workshops on retail and professional development

Textile recycling initiative in partnership with Greensquare, supporting environmental sustainability efforts

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RECOGNITION

Metro's corporate social responsibility efforts were recognised with the Company of Good – 3 Hearts Award (2025–2027) by the National Volunteer & Philanthropy Centre.



EMPOWERING THROUGH EDUCATION

Shanghai, China

Happy Summer in Metro

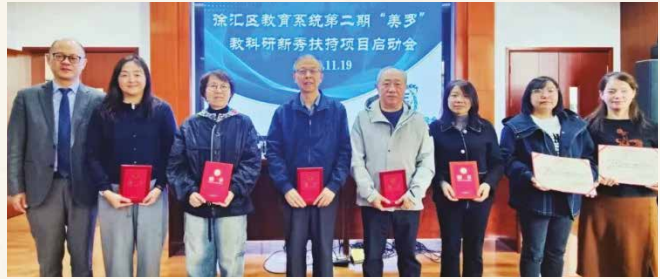
In July 2025, Metro launched the 26th edition of the "Happy Summer in Metro" community event in partnership with the Xuhui District authorities, marking the continuation of a long-standing initiative to support youth engagement. As part of the programme, Metro renewed its commitment to education through scholarships and collaborative initiatives benefiting students in the district.



"Happy Summer in Metro" community event in Xuhui District, supporting youth engagement and education initiatives

Metro Teacher Research Scholarship (美罗新秀奖)

Under the Metro Teacher Research Scholarship programme, Metro continued its collaboration with the Xuhui District Education Foundation to support young teachers engaged in educational research. During the year, the second phase of the programme was launched, providing funding and professional development opportunities for educators and contributing to the advancement of teaching and research standards in the district.



Recipients of the Metro Teacher Research Scholarship programme in Xuhui District

CARING FOR THE ELDERLY

During the year, Metro continued its longstanding support for the Xujiahui Subdistrict Elderly Care Home (徐家汇街道敬老院) through multiple outreach initiatives, including festive visits and seasonal welfare activities. Volunteers, together with tenant partners, provided services and distributed daily necessities, reinforcing Metro's commitment to caring for the elderly in the community.



Community outreach activities at Xujiahui Subdistrict Elderly Care Home, supporting elderly residents through volunteer services and donations

RESPONSIBLE CORPORATE CITIZEN

During the year, Metro carried out community outreach initiatives in collaboration with local partners, including festive visits to elderly residents within the community. In conjunction with the Chongyang Festival, volunteers visited senior residents and individuals living alone, distributing care packages and extending support as part of efforts to promote social inclusion and community wellbeing.



Volunteers visiting elderly residents in the community during Chongyang Festival, supporting beneficiaries through care packages and outreach activities